

Engagement summary

May 2021

In May 2021, we invited feedback on the 2021/22 draft Annual Operational Plan including Fees and Charges to make sure they aligned with the communities priorities.

Who participated?

More than 3,800 people actively engaged by viewing information online, providing feedback and participating in face-to-face discussions.

How did we reach you?



2,203 visits to the Online Community project page



1,756 engaged with us via social media likes, comments, shares, click throughs)



រុក្គី 50 attended our community pop-up stands



171,750 reached via social media



Various meetings with community groups and Council staff

Next steps

We are now reviewing all feedback to finalise the plans to present to Council seeking adoption in July 2021.

Feedback snapshot

A total of 250 external submissions were received on the draft plans including:

- 44 x draft 2021/22 Annual Operational Plan
- 206 x Waste Fees & Charges

Key themes from respondents

- Local works on road maintenance, road use and conditions
- Consider climate change and sustainability
- Review and consider feedback received in regards to waste fees and charges
- Improvements to footpaths and cycleways

