

Regional Waste Management Information Guide



Updated - July 2022
(Prices subject to change)

Regional Rural Waste Management Facility Opening Hours

Barraba	
Day	Opening hours
Monday	8:30am – 11.30am
Friday	8:30am – 11.30am
Saturday	8.30am – 11.30am
Sunday	8.30am – 11.30am

Manilla	
Day	Opening hours
Wednesday	8:30am – 11.30am
Friday	1pm – 4pm
Saturday	1pm – 4pm
Sunday	8.30am – 11.30am

Bendemeer	
Day	Operating hours
Wednesday	1pm – 4pm
Saturday	8.30am – 11.30am

Nundle	
Day	Opening hours
Wednesday	1pm – 4pm
Thursday	8:30am – 11.30am
Saturday	1pm – 4pm
Sunday	8:30am – 11.30am

Dungowan	
Day	Opening hours
Wednesday	8:30am – 11.30am
Sunday	1pm – 4pm

Somerton	
Day	Opening hours
Thursday	1pm – 4pm
Sunday	8:30am – 11.30am

Duri	
Day	Opening hours
Wednesday	8:30am – 11.30am
Sunday	1pm – 4pm

Kootingal	
Day	Opening hours
Tuesday	8:30am – 11.30am
Friday	1pm – 4pm
Saturday	1pm – 4pm
Sunday	1pm – 4pm

Niangala *	
Day	Operating hours
Tuesday	1pm – 4pm
Saturday	1pm – 4pm

Watsons Creek *	
Day	Operating hours
Wednesday	8:30am – 11.30am
Saturday	1pm – 4pm

Tamworth	
Day	Opening hours
Monday	8am – 4:45pm
Tuesday	8am – 4:45pm
Wednesday	8am – 4:45pm
Thursday	8am – 4:45pm
Friday	8am – 4:45pm
Saturday	8am – 4:45pm
Sunday	8am – 4:45pm

* These sites are currently unmanned and open 24/7. A date is yet to be confirmed for when the sites become manned, and these operating hours will be introduced. You can keep up to date on this change by visiting www.haveyour-say.tamworth.nsw.gov.au/svtsclosures



Tamworth Regional Council is committed to providing sustainable waste management services to the community.

Where possible, Council also provides resource recovery opportunities to divert recyclable resources from landfill.

IMPORTANT



Customers please be advised that all Council's Waste Management Facilities may be monitored with a CCTV system that may capture both audio and visual content.

CONDITIONS OF SITE ENTRY

- All vehicles/visitors **MUST** report to site office or weighbridge **PRIOR** to depositing waste
- Disposal fees and charges are applied as determined by the attendant
- Council reserves the right to refuse entry to the site for failure to comply with the Conditions of Site Entry or Safety instructions

SAFETY

Safety instructions are for the protection of everybody and must be followed at all times.

Whilst on site we ask that you:

- Follow all signs and directions from staff
- Scavenging, entry onto waste piles or hook lift bins or removal of materials is **not** permitted



Adhere to speed limits



NO Smoking or naked flame



Keep children and pets inside vehicle



Enclosed footwear must be worn



Place your waste in marked areas



Take care unloading



Comply with current COVID-19 rules

Please help keep this facility tidy

Commercial fees/charges 22/23 if applicable

• Commercial / Non-Domestic Waste Disposal Charges – Rural & Forest Road

- o Clean fill only permitted at Barraba, Manilla, and Forest Road Landfill sites
- o No more than a wheelbarrow load of Construction Demolition Waste permitted at Rural Waste Facilities

ITEM	UNIT/DESCRIPTION	COST
Minimum charge	< 50kg	\$14.50
Commercial clean green waste (Rural Sites)	Ute/Car Ute/Car + single axle trailer Ute/Car + double axle trailer	\$14.50 \$26.50 \$50.00
Commercial clean green waste (sorted and shredded/mulched < 150mm Particle size) (Rural Sites)	Ute/Car Ute/Car + single axle trailer Ute/Car + double axle trailer	\$10.00 \$18.00 \$38.00
Commercial Green Waste (Forest Road Landfill)	Per tonne	\$45.00
Commercial Green Waste – Sorted & Processed/ Mulched <150mm Particle size) (Forest Road Landfill)	Per Tonne	\$40.00
Mixed waste – non-recyclable (Rural Sites)	Ute/Car Ute/Car + single axle trailer Ute/Car + double axle trailer Medium truck (2 axles) + any trailer	\$13.00 \$27.00 \$52.00 \$120.00
Mixed waste – non-recyclable (Forest Road Landfill)	Per Tonne	\$142.50
Builders Waste (Unsorted Construction Material Waste streams) (Originates from Construction / Demolition sites)	Per Tonne	\$200.00
Commercial industrial – Comingled recycled/source separated material (Plastics and or cardboard for MRF)	Cardboard, aluminium, plastics, paper, and metal – per visit	\$25.00
Motorcycle tyres (Residents two (two) free per day)	Tyre only With rim	\$11.00 \$15.00
Car tyres (Residents two (two) free per day)	Tyre only With rim	\$12.00 \$18.00
Four-wheel drive tyres (Residents two (two) free per day)	Tyre only With rim	\$15.00 \$18.00
Light truck tyres (16")	Tyre only With rim	\$20.00 \$24.00
Heavy truck tyres (> 16")	Tyre only With rim	\$31.50 \$39.00
Super single tyres	Tyre only With rim	\$49.00 \$53.00
Tractor/grader tyres	Small Large	\$94.00 \$135.00

NOTE: This is not a comprehensive list of all Waste Fees and Charges. Please visit www.tamworth.nsw.gov.au for a full list.

ITEM	UNIT/DESCRIPTION	COST
Solar panels	All sizes – per panel	\$12.00
Mattress disposal	Per item – any size	\$10.00
Blended Compost from Forest Road Compost Facility	Not for sale to Commercial customers	\$-
Plaster Board (Clean)	Per tonne	\$35.00
Shredded Processed Plaster Board (Clean - <100mm Particle size))	Per Tonne	POA
Timber, Wood, Pallets (Clean) (No painted material, no Lino, no plastics)	Per Tonne	\$38.00
Shredded / Processed Timber, Wood, Pallets (clean - <100mm Particle size)	Per Tonne	POA

• Other waste items

- o Asbestos, liquid waste, and construction and demolition waste must be taken to the Forest Road Waste Management Facility for disposal or appropriate resource recovery.

• Recycling for commercial customers

- o Commercial customers using small vehicle transfer stations are restricted to 1 cubic metre of co-mingled recycling disposal per day – at set charge for Commercial Industrial Comingled Recycling (MRF Material). Forest road landfill no capacity limits – charges apply
- o Anything above this volume, will not be accepted.
- o Clean uncontaminated ferrous and nonferrous metals disposal may be accepted at no charge – all sites
- o Note: product acceptance may change without notice due to changing commodity markets.

• Please note:

- o No hot ashes are to be brought on to any TRC waste management facility.
- o Solar panels charged per panel, in addition to load
- o Mattresses charged per item in addition to load
- o All commercial loads must be de-tarped for inspection at all sites. Alternatively maximum gate fees shall apply.
- o Free E-Waste disposal for residents only – Commercial customers will be levied relevant Mixed Waste charges for rural sites based on vehicle type and Non-recyclable mixed waste charge for Forest Road Landfill
- o Hazardous waste material only accepted at Forest Road Landfill
- o Commercial customers may not use Bulky Household Vouchers as form of payment.

• Keep up to date

- o Commercial customers can keep up to date with the latest information in relation to commercial waste disposal by registering for Council's commercial waste communications. Simply email trc@tamworth.nsw.gov.au with your details to register.

Domestic fees/charges 22/23 if applicable

• Residential / Domestic Waste Disposal Charges – Rural Sites & Forest Road Landfill

- o These fees are applicable for rural waste management facilities

ITEM	UNIT/DESCRIPTION	COST
	Minimum charge (Rural Sites)	\$13.00
	Minimum charge (Forest Road)	\$16.00
Community Resource Centre materials	Gas bottles, paint, oil, batteries, < 20L chemicals, e-waste	\$0.00
Household Chemicals (Certain Sites only)	Pool chemicals, fuels, cleaning chemicals, pesticides, and insecticides (<20L)	\$0.00
Clean green waste (All sites)	Ute/Car – per visit	\$0.00
	Ute/Car + single axle trailer – per visit	\$0.00
	Ute/Car + double axle trailer – per visit	\$0.00
Domestic mixed waste (Rural Sites)	Ute/Car – per visit	\$17.50
	Ute/Car + standard trailer – per visit	\$21.00
	Small truck < 5t / large trailer (> 8x5) – per visit	\$97.50
Domestic Mixed Waste (Forest Road)	Mixed Waste Per tonne	\$65.00
	Mixed Waste - Source Separated 50/50 Per Tonne	\$40.00
Domestic/Residential Co-mingled Clean recycling (All sites)	Per entry	\$0
Mattress disposal	Per item any size	\$10.00
Refrigerators, freezers, washing machine (white goods)	Per item	\$0.00
Tyre disposal (with or without rim)	Two per visit	\$0.00
Solar panels	All sizes – per panel	\$12.00
Clean fill (Certain Sites only)	Clean uncontaminated - Excavated natural material (no rocks, vegetation or metals/plastics)	\$0.00
Blended Compost - Forest Road Compost Facility – Domestic/ Residential Only	Per tonne	\$35.00

NOTE: This is not a comprehensive list of all Waste Fees and Charges. Please visit www.tamworth.nsw.gov.au for a full list.

• Please note:

- o All loads must be untarped for inspection at all sites. Alternatively maximum gate fees shall apply.
- o Solar panels charged per panel, in addition to load – all sites
- o Mattresses charged per item in addition to load – all sites
- o Clean fill only permitted at Barraba, Manilla, and Forest Road Landfill sites
- o No more than a wheelbarrow load of Construction Demolition Waste permitted at Rural Waste Facilities
- o Commercial quantities of Residential green waste will be charged at Commercial rate (To be assessed by attendants – more than a standard box size trailer is considered commercial quantity)
- o Bulky Household Waste Vouchers accepted at all sites for domestic waste only – builders rubble and concrete demolition waste is considered commercial waste
- o Clean uncontaminated ferrous and nonferrous metals disposal may be accepted at no charge – all sites
- o Household Chemicals accepted at Forest Road, Barraba, Manilla, and Nundle sites only



Transfer Station at Somerton



Disposal fees

- » Disposal fees and charges are applied as determined by the attendant
- » Please declare all wastes and recyclable materials upon arrival at the site
- » A minimum charge applies to all chargeable waste loads
- » Charges apply to bulky, special or difficult to handle wastes (as per advertised fees and charges)
- » Fees and charges are subject to change

Changes to the 50/50 Disposal Option

Residents can separate out clean household recyclable items from household waste to be eligible for the 50/50 disposal rate. At all sites a charge of \$6.00. If loads are not pre-sorted, then non-recyclable charges will apply.

Definition Household recyclables

Paper, cardboard, aluminium and steel cans, glass bottles and jars, plastic food and beverage containers with the symbols



Definition

Domestic waste accepted under this arrangement

Domestic waste that would be able to fit into a red lid wheelie bin (in bags). It does not include bulky items (ie furniture).

Definition

Residential waste

Waste generated in the home and not a commercial premise or removed by commercial waste service provider

Residents with loads of waste only are required to pay the disposal charge as advised by the attendant.



Pre-sorting your waste into groups before coming, can speed up your visit at our sites as we have specific locations for these items:

- green waste
- metal waste
- paint
- vehicle batteries
- household batteries
- gas bottles
- fire extinguishers
- smoke detectors
- motor oil
- fluoro tubes
- metal waste
- TVs, computers, monitors
- tyres (up to 2 per visit – car, 4WD or motorcycle)
- fridge, freezer or air conditioners (1 per visit)
- mobile phones

The following materials need to be taken to Tamworth Waste Management Centre

NOT SUITABLE for some facilities

- clean fill (soil)
- clean concrete
- clean brick
- clean tile



Tamworth Regional Council participates in the drumMUSTER collection program. **However**, collection sites are located at these facilities for drop off of eligible triple rinsed containers during site opening hours: -

- Tamworth Waste Management Facility,
- Nundle Waste Management Facility
- Manilla Waste Management Facility
- Barraba Waste Management Facility

If you use farming chemicals on your property you may dispose of empty triple rinsed **eligible** drum containers **FREE**.



Waste Vouchers

Residents across the Tamworth region receive **four** waste vouchers each financial year.

When, where and how you can use your vouchers

You can use these vouchers whenever you want at any of the Tamworth region's waste management facilities, providing they have not exceeded their expiry date.

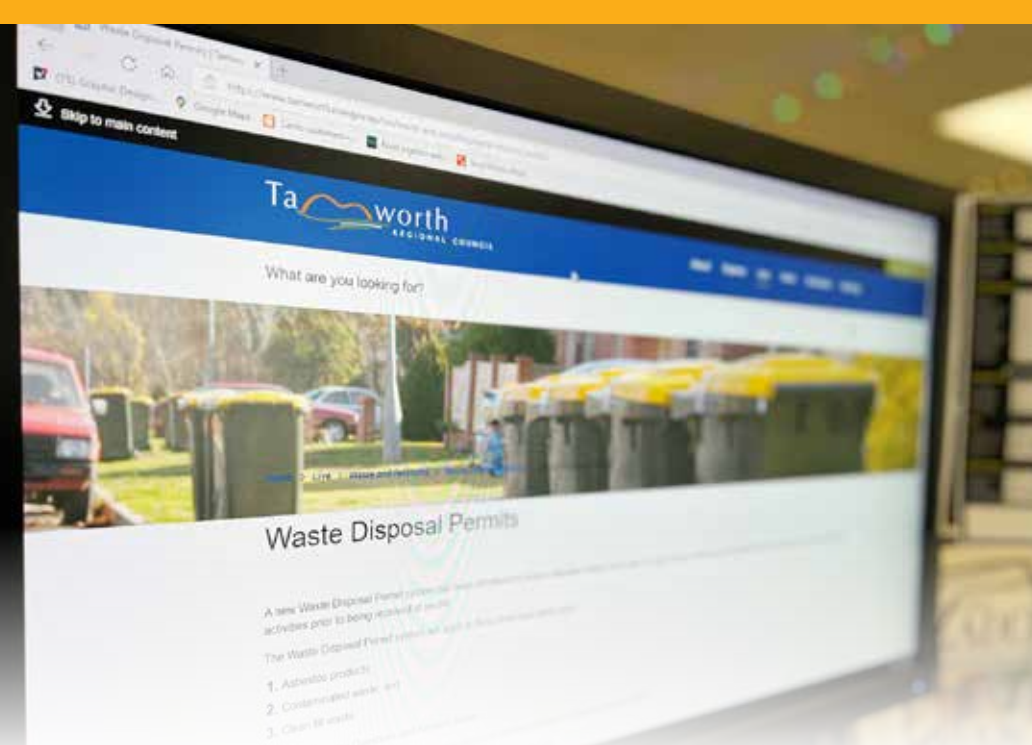
One voucher entitles you to the disposal of up to 2m³ of waste or a standard box trailer of non-recyclable bulky household waste.

Make the most of your voucher by pre-sorting your recyclable and waste material before you arrive at the tip.

You can **NOT** use waste vouchers to dispose of the following items:

- Asbestos
- Tyres that are subject to fees and charges
- Skip bin services

View a full list of T&Cs on Council's website.



Waste Disposal Permit

A new Waste Disposal Permit system has been introduced to ensure adequate controls are in place in order to assess waste types that originate from industrial and/or commercial business activities prior to being received at landfill.

The Waste Disposal Permit system will apply to these three main waste types:

1. Asbestos products;
2. Contaminated waste; and
3. Clean fill waste.

Please go to Council's website for further information and to complete permit.

Payment options available

At Council's rural waste management facilities, payment can currently be made via the following options:

- Cash
- Waste voucher (residents only)
- An approved account for ABN holders.

Account applications will go through an approval and system generation process. This may take to 28 working days to be activated.

Waste Disposal account information

Waste disposal accounts may be opened for all entities with an ABN but please note, that any charges to an account will be charged at the commercial rates for material being disposed of.

To set up an account please complete the online "Waste Depot Credit Application Form" on Council's website using a computer as there is additional information that needs to be attached to the application.

The benefits of opening a waste account is monthly invoices are issued for charges applicable and these can be retained for tax purposes and there is no need to ensure correct cash is available for transactions when on site.



Meet Sonny and Skye, Council's Sustainability Scouts

- Sonny runs the school of sustainability that inspires children to have fun learning to be more water, waste, and energy wise and most of all – to do things that change things!

- Sonny has enlisted his friend Skye the Magpie to help, because magpies are naturally very sustainable creatures who take care of their environment and together, they are on the lookout for sustainable friends to join them in their mission to scout out more ways we can be sustainable always.

- If you want to learn more about Sonny and Skye now you can head to www.sustainablesonny.tamworth.nsw.gov.au. On Sonny's website you will find lots of interactive games, videos, and activities all about sustainability.

- Or if you would like to meet Sonny in person then you can make a booking! Sonny and our Sustainability team are available for education sessions at schools or community events.

To enquire please email:
trc@tamworth.nsw.gov.au

Sonny the Sustainability Scout is an initiative of Tamworth Regional Council.



Activity Sheet ENERGY

The Easy Energy Action Plan

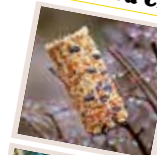
10 simple ways to use energy wisely
Tick the items that relate to your home

- 1 Turn off the lights
- 2 Use energy saving light bulbs
- 3 Shut off computers
- 4 Use "smart" power strips
- 5 Turn off entertainment devices when not in use
- 6 Use natural light, heating and cooling
- 7 Unplug your phone charger when not in use
- 8 Talk to your parents about "Energy Star" appliances
- 9 Talk to your parents about programmable digital thermostats
- 10 Talk to your parents about home improvements (windows, doors, roofs, etc.)



Activity Sheet WASTE

Recycled Craft Ideas



Easy recycled toilet paper roll bird feeder
What you will need: Empty toilet roll | Peanut butter | Bird seed | String
Instructions: Simply tie the string through the toilet roll, spread the roll with peanut butter and then roll it to bird seed – it's that easy. Then find a spot outside to hang it and watch the birds come.



Orange Skin Bird Feeder
What you will need: Oranges | Knife | Bird Seed | String
Instructions: Cut an orange in half, juice it, or eat it, and then fill the empty skin up with bird seed.
Hint: Try using lemons and limes too to create different sizes.



Toilet paper roll tube seedling pots
What you will need: Empty toilet rolls | Scissors | Soil | Seeds
Instructions: Cut the toilet paperroll with 4 cuts approximately 5cm long. Gently fold the flaps over. Press down to make flat. Fill the container with soil and plant your favourite plants.
Reference: Visit: <https://www.youtube.com/watch?v=8gqge5c0k>



Sonny and Skye out and about spreading the sustainability message during the Tamworth Country Music Festival in 2022.



Do you know what FOGO is?

Food organics and garden organics

Tamworth Regional Council is working towards and aligning with the NSW Governments Waste and Sustainable Materials Strategy 2041 where it mandates food and garden organics collections for all NSW households. The intent of this is to reduce carbon emissions through better waste and material management.

Council started a FOGO service trial in April 2022 which will run through to July/August 2022. At the conclusion of the trial feedback from trial participants will be examined and Councillors will decide whether to undertake a wider rollout of the service. The trial is an important part towards meeting NSW Government waste diversion targets and establishing the Tamworth Organics Recycling facility on an approved site at Gidley.

For more information on FOGO or where the project is up to, please visit Council's Have your say section and Visit the Tamworth Organic Recycling Facility page <https://haveyoursay.tamworth.nsw.gov.au>



Domestic Waste Management Charges

What are Domestic Waste Management Charges?

- Domestic waste management charges consist of a base charge and service fee. The base charge offsets the cost of Council owning, operating, and maintaining waste facilities across the whole region and things like street sweeping, public bin provision and servicing, sanitation service etc. The service charge covers the cost of the collection of collected waste (e.g. red, yellow, and green lid bins) where that service is offered. Council's domestic waste management charges follow a model which categorises the amount to be paid by ratepayers based on different locations across our region.

The Domestic Waste Management Charge model

ZONE	AREAS	ANNUAL CHARGE	
Urban	Tamworth, Moonbi, and Kootingal	Base charge	\$230.00
		Service charge	\$177.00
		TOTAL	\$407.00
Regional Centre	Barraba, Manilla, and Nundle	Base charge	\$126.00
		Service charge	\$249.00
		TOTAL	\$375.00
Regional Remote (serviced)	All other areas receiving a kerbside collection service	Base charge	\$51.00
		Service charge	\$289.00
		TOTAL	\$439.00
Regional Remote (unserviced)	All other areas not receiving a kerbside collection service	Base charge	\$150.00
		TOTAL	\$150.00
Commercial – Non-Domestic	Including Kerbside Service	Base charge	\$134.00
		Service charge	\$299.00
		TOTAL	\$433.00
Commercial – Non-Domestic	Excluding Kerbside Service	Base charge	\$134.00
		TOTAL	\$134.00

- This new model increases transparency with ratepayers being able to clearly see both a base charge and a waste service fee on their rates notice.

o What zone is your property located in?

• *Find out here...*



Council is proposing a new service... Bulk Waste Pick Up

Council is proposing a new waste pick up service for residents across the Tamworth region. This proposed service would provide residents with a safe and easy way to dispose of large household waste items.

How this proposed service could work:

• Assisted Service

- o Call Council on 6767 5555 to get your Bulky Household Waste vouchers.
- o Your vouchers are posted to you.
- o Call Council to book your "on call" collection service

• Online Self-Service

- o Register and download your Bulky Household Waste vouchers via Council's website.
- o Book your "on call" collection service via Council's website.

When would collections take place?

- Tamworth – Monday to Saturday every second week
- Barraba – Every other Monday
- Manilla – Every other Tuesday
- Nundle – Every other Wednesday
- Regional Remote Zone – Every other Thursday and Friday

• What would it cost?

- Tamworth - \$25 + one Bulky Household Waste voucher
- Regional Centres - \$35 + one Bulky Household Waste voucher
- Regional Remote - \$40 + one Bulky Household Waste voucher



• What waste could be collected through the Bulk Waste Pick Up?

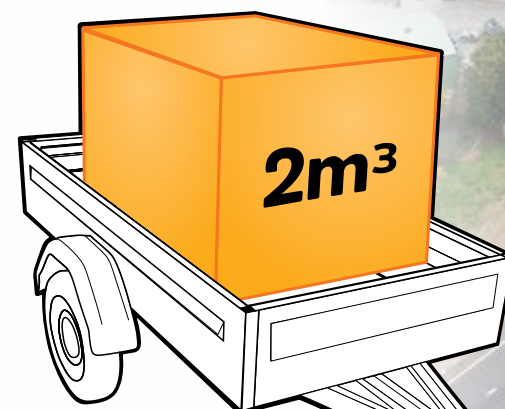
- General small household items
- Broken furniture
- Small whitegoods and electrical appliances
- E-waste including TV's, computers, monitors, printers and small branches.

• What waste won't be collected through the Bulk Waste Pick Up?

- Fridges and freezers,
- General purpose garbage,
- Building materials,
- Gas bottles,
- Car parts,
- Plate glass,
- Toxic waste,
- Lawn clippings or commercial waste.

Council will be asking for community feedback in relation to this proposed new service.

Stay tuned to Council's website and social channels for updates.



Forest Road Waste Management Facility.

Frequently asked questions



Q. Why have some gate fees increased and some decreased?

A. As part of the 2022-2023 Fees and Charges Council was asked to consider a variety of gate fee increases and decreases. The fees charged at the gate of waste management facilities are designed to cover the costs of providing an environmentally sound disposal service and as the costs of these services increase, we must adjust our fees. Some of the proposed changes were recommended to encourage positive behaviour change. For example, customers are charged a much lower fee if they take pre-sorted waste to their local waste management facility because this allows for greater resource recovery resulting in less waste going into landfill.

Q. Are Niangala and Watsons Creek small vehicle transfer stations staying open?

A. Yes. Following community feedback Council has agreed to keep these facilities open. Upgrades will be undertaken to each site to allow for them to be manned. Once these upgrades are complete the two sites will be open during the designated hours listed in this booklet and disposal fees will be charged.

Q. Why have the operating hours of Council's rural waste management facilities changed?

A. Environmental regulations and site safety requirements are ever increasing across the waste industry. This means staffing requirements and costs of managing regional waste facilities are increasing. To manage these costs, Council has already made significant changes to the operations of its rural waste management facilities including the conversion from landfill to small vehicle transfer stations at several sites. A recent review of the rural waste management facilities' operating costs identified that a change in operating hours, that minimally impact users, could also be a significant cost saver in addition to redistributing resource hours to those sites that require more opening hours. As result Council endorsed the proposed changes, providing a saving of over \$220,000.

Forest Road Waste Management Facility
Green Waste Processing area.



Forest Road Waste Management Facility
Sorting and Processing area.

Feedback

or suggestions

Residents and commercial customers who wish to provide feedback, both positive and negative, in relation to your experience at a site or the information provided by our site attendants or decisions Council have made in relation to waste management, can do so in writing to either of the following methods: -

- email: trc@tamworth.nsw.gov.au
- through Council's website via the online feedback form...

www.tamworth.nsw.gov.au/feedback

