

## Disability Inclusion Action Plan Survey

Tamworth Regional Council is developing a 2024 -2028 Disability Inclusion Action Plan (DIAP) to identify barriers to access and inclusion within our community, and to develop and implement more inclusive policies and practices.

The Plan will provide Council with clear direction, and a list of actions to deliver over the next four years to remove barriers to access and increase opportunities for inclusion of people with disability.

This survey is designed to provide an opportunity for you to have your say anonymously, to ensure you can be open and honest about your experiences..

### About You

1. Which of the following best describe you? *(choose all responses that apply)*

- ☐ I am a person with disability
- ☐ I am a carer, family member, or friend of a person with disability
- ☐ I am a worker in the disability sector
- ☐ I am a worker in the health sector
- ☐ I am a community member interested in the inclusion of people with disability
- ☐ Other - please specify: \_\_\_\_\_

2. I am aged:

- ☐ Under 18 years
- ☐ 18-24
- ☐ 25-34
- ☐ 35-44
- ☐ 45-54
- ☐ 55-64
- ☐ 65+

3. My gender is:

- ☐ Female
- ☐ Male
- ☐ Non-Binary
- ☐ Prefer not to say
- ☐ Prefer to self-describe

4. I identify as:

- ☐ Aboriginal
- ☐ Torres Strait Islander
- ☐ Aboriginal and Torres Strait Islander
- ☐ Neither
- ☐ Prefer not to say

5. Do you speak a language other than English at home?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

If yes, please specify language: \_\_\_\_\_

6. Which local town do you live in (or closest to)?

- ☐ Tamworth
- ☐ Barraba
- ☐ Manilla
- ☐ Nundle

7. Would you like to share what type(s) of disability you or someone you care for, live with? *(choose all responses that apply)*

- ☐ Low vision or blind
- ☐ Hard of hearing or deaf
- ☐ Physical disability that affects mobility, dexterity, or stamina
- ☐ Neurodivergent
- ☐ Neurodiverse
- ☐ Intellectual disability
- ☐ Mental Health condition
- ☐ Long term health condition
- ☐ Prefer not to say
- ☐ None of the above
- ☐ Other - please specify: \_\_\_\_\_

## About Your Experience – Facilities and Services

8. As a person living with disability, access challenges, or as a carer of someone living with disability, I feel included in the local community:

- ☐ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

What factors contribute to why you feel this way?

*Opportunity for comment:*

9. To what extent do you feel disability is celebrated and represented across the local government area?  
(*Examples of this may include celebrating International Day of People with Disability, are people with disability used in marketing materials or considered during events?*)

- ☐ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

*Opportunity for comment:*

10. To what extent are you satisfied with the accessibility of the following Council facilities and services for people with disability or access challenges?

Please rate facilities that apply:

**Tamworth Urban Area**

	Very accessible	Somewhat accessible	Not very accessible	Not at all accessible	Don't know
Australia Country Music Hall of Fame	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Australian Equine and Livestock Event Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Car Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Footpaths and Road Crossings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kootingal Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kootingal War Memorial Swimming Pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
South Tamworth Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Adventure Playground (Marsupial Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth ANZAC Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Bicentennial Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Changing Places Facility and Accessible Transport Hub	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Community Event Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Olympic Pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Tamworth Powerstation Museum	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Botanic Garden (Victoria Park)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Council Customer Service Centre – 474 Peel Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Entertainment and Conference Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Gallery	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Playground	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Skate Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Regional Youth Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Sports Dome	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Visitor and Information Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth War Memorial Town Hall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteer Services Office	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Waking and Cycle Tracks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### **Barraba – Rural North**

	Very accessible	Somewhat accessible	Not very accessible	Not at all accessible	Don't know
Barraba Hydrotherapy Pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Barraba Library and  
Customer Service  
Centre

☐☐☐☐☐

Barraba Lions Park

☐☐☐☐☐

Barraba Memorial  
Swimming Pool  
Complex

☐☐☐☐☐

Barraba Recreation  
Ground

☐☐☐☐☐

Barraba Showground

☐☐☐☐☐

Barraba Sportsground

☐☐☐☐☐

Barraba Town and  
District Tennis Courts

☐☐☐☐☐

Car Parking

☐☐☐☐☐

Cherry Street Park,  
Barraba

☐☐☐☐☐

Footpaths and Road  
Crossings

☐☐☐☐☐

Glen Riddle Reserve,  
Barraba

☐☐☐☐☐

O'Meara Park,  
Barraba

☐☐☐☐☐

Public Restrooms

☐☐☐☐☐

Rotary Park, Barraba

☐☐☐☐☐

Walking and Cycle  
Tracks

☐☐☐☐☐

## Manilla and District

	Very accessible	Somewhat accessible	Not very accessible	Not at all accessible	Don't know
Car Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chaffey Park, Manilla	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Coronation Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Footpaths and Road Crossings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manilla Library and Customer Service Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manilla Memorial Swimming Pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Rotary Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking and Cycle Tracks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Nundle – Rural South

	Very accessible	Somewhat accessible	Not very accessible	Not at all accessible	Don't know
Car Parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Captain Cook Park, Nundle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Footpaths and Road Crossings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nundle Library and Customer Service Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Nundle Swimming Pool	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nundle Recreation Reserve and Riverside Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nundle Visitor Information Outlet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public Restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking and Cycle Tracks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11. What barriers have you experienced when accessing Council facilities and services? *(choose all responses that apply)*

- ☐ Physical access
- ☐ Attitudes and behaviours
- ☐ Systems and technology
- ☐ Communication/access to information
- ☐ Other (please specify)
- ☐ None of the above

*Opportunity for comment:*



12. Which of the Council facilities or services that you have rated as **not accessible** do you feel should be prioritised by Tamworth Regional Council?

*Opportunity for comment:*

13. Do you have any suggestions on how Council services and facilities could be improved and made more accessible?

*Opportunity for comment:*

### About Your Experience – Events

14. To what extent are you satisfied with the accessibility of the following Council-run events for people with disability or access challenges? Please rate the on you have experienced or have knowledge about:

	Very accessible	Somewhat accessible	Not very accessible	Not at all accessible	Don't know
A Winters Night in Fitzroy Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Barraba Australia Day Event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Citizenship Ceremonies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fiesta La Peel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Gala Day for Dogs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hats Off to Country	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Heritage Festival	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Local Legends Awards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Manilla Australia Day Event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Nundle Australia Day Event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sports Awards	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Sweet Street in Fitzroy Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Australia Day Event	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Australia Day Concert	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Community Lighting of the Christmas Tree	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Country Music Festival	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tamworth Youth Council – Youth Week Events	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Taste Tamworth in the Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteering Expo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Young Drivers Expo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

15. What barriers have you experienced when accessing Council-run events? (*choose all responses that apply*)

- ☐ Physical access
- ☐ Attitudes and behaviours
- ☐ Systems and technology
- ☐ Communication/access to information
- ☐ Other (please specify)
- ☐ None of the above

*Opportunity for comment:*

16. Which of the Council-run events that you have rated as **not accessible** do you feel should be prioritised by Tamworth Regional Council?

17. Do you have any suggestions on how Council-run Events could be improved and made more accessible?

18. To what extent do you feel accessible tourism something that is supported or promoted by Council?

- ☐ Always
- ☐ Usually
- ☐ Sometimes
- ☐ Rarely
- ☐ Never

### **About Your Experience – Employment**

19. Do you feel the employee recruitment process at Tamworth Regional Council is accessible and inclusive for people with disability?

- ☐ Yes
- ☐ No

*Opportunity for comment:*

20. Do you feel the volunteer recruitment process at Tamworth Regional Council is accessible and inclusive for people with disability?

- ☐ Yes
- ☐ No

*Opportunity for comment:*

21. How could Tamworth Regional Council improve employment and volunteer opportunities for people with disability within Council?

### **About Your Experience – Communication, Access to Information, Feedback**

22. To what extent are you satisfied with access to Council information, and the availability of formats to receive communications such as rates notices, water notices, and other community notices?

- ☐ Very accessible  
☐ Somewhat accessible  
☐ Not very accessible  
☐ Not at all accessible  
☐ Don't know

*Opportunity for comment:*

23. Do you have any suggestions on how Tamworth Regional Council could improve access to Rates Notices, Water Notices, and other Community Notices?

24. To what extent do you find the Tamworth Regional Council's Website accessible?

- ☐ Very accessible  
☐ Somewhat accessible  
☐ Not very accessible  
☐ Not at all accessible  
☐ Don't know

*Opportunity for comment:*

25. Do you have any suggestions on how Tamworth Regional Council could improve access to the Website?

26. To what extent do you feel Council's methods for providing feedback are accessible?

- ☐ Very accessible
- ☐ Somewhat accessible
- ☐ Not very accessible
- ☐ Not at all accessible
- ☐ Don't know

*Opportunity for comment:*

27. Do you have any suggestions on how Tamworth Regional Council could improve feedback systems and processes?

28. If you could change one thing to improve the inclusion of people living with disability or access challenges across the Tamworth region, what would it be?

### **Thank you for completing the survey**

*Please return your completed survey to Council:*

- *To Customer Service at Tamworth, Manilla, Barraba or Nundle offices; or*
- *By email to [trc@tamworth.nsw.gov.au](mailto:trc@tamworth.nsw.gov.au); or*
- *By post to: DIAP Survey, PO Box 555, Tamworth NSW 2340.*